



Call for assistance with...

LifeTrac Transplant Clinical Consultants can:

...clinical information

- Provide a list of diagnoses leading to transplant
- Conduct literature research
- Share information about specific drugs (i.e. Revlimid® for myeloma)
- Facilitate access to peer review organization or case management services
- Arrange “curbside consultations” with LifeTrac medical directors
- Answer questions regarding facility protocols and processes

...facility or contract information

- Provide network facility options appropriate for diagnosis/condition
- Act as a liaison between you and the facility
- Explain what is included in the contract rate at a LifeTrac® Network facility
- Assist with the interpretation of volume/survival and other clinical data
- Inform you of facility “amenities” such as family housing, proximity of parking, etc. learned from our site visits

...referral information & Web site navigation

- Issue a password to log onto our Web site, www.LifeTracNetwork.com
- Present a tutorial to familiarize you with all the features on our Web site, including how to:
 - Submit a referral
 - Search for a referral
 - Compare facility contracts on-line
- Receive patient status updates from you regarding:
 - Evaluation date
 - Listing date
 - Transplant date
 - Discharge date
 - Removal from transplant list
 - Terminations due to Medicare, coverage change, death, etc.

...educational opportunities

- Send you notices of industry news and medical advancements
- Provide on-line continuing education opportunities
- Arrange for complimentary registration to the LifeTrac Network Conference (May 4–6, 2008) in Minneapolis
- Make you aware of conferences, webinars, etc. available from our facilities and other partners (i.e. NMDP)

...anything related to transplantation.

800-968-8722 (800-YOU-TRAC)

LifeTrac Network: Expert Transplant Solutions

LIFETRAC[®]
N E T W O R K

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Minneapolis, MN 55305
(800) 968-8722

LT7022-8/07
www.LifeTracNetwork.com

LifeTrac Network

Physicians Insurance provides free access to the LifeTrac Network, a unique and cost-saving transplant network.

Highlights include:

- Access to the LifeTrac Team of experts including the Transplant Clinical Consultants, Network Operations Consultants, and Account Executives
- Over 57 contracted transplant facilities
- Accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO)
- Fixed case rates without minimum payment provisions the majority of our agreements
- Access to LifeTracNetwork.com for online facility and contract information, network information, online referrals and referral management tools.
- Contacts: (800) 968-8722
John Nohner-Black, (763) 647-5069, for implementation/process questions
Julie Thies, RN, (763) 647-5086, for potential transplant and clinical questions
Visit the LifeTrac Network website at www.lifetracnetwork.com

LifeTrac Transplant Work Flow

- Notify Physicians Insurance of potential transplant within 31 days of identification
- If decision is made to utilize LifeTrac, go to LifeTrac Network website, log on and choose "New Referral". Complete the referral form and send.
- The case rate information is available on line at LifeTrac Network.com.
- Once LRN is "submitted" by client online, LifeTrac notifies selected facility
- Transplant services are performed by the facility
- LifeTrac receives and reprices bills from facility and then forwards to payer
- Payer pays facility the LifeTrac contracted rate for transplant services